



Have you ever wondered when you are going to receive your repaired asset?

Do you wonder how you are going to ship your asset to be repaired?

Do you always know what was done to repair your asset?

Have you ever had a repaired asset fail?

With Kurz Touchpoint Repair Services (TRS) you'll have more certainty and peace of mind than ever before! Kurz Touchpoint Repair Services allow you to know where your assets are in the repair process, **before**, **during**, and **after**.

BEFORE repairs begin Kurz will ship your asset to our facility free of charge. **DURING**, our TRS process there are three critical/crucial steps:

1. Visual confirmation that your asset has arrived at our facilities
2. We provide a quote while waiting for confirmation to start repairing your asset. Repair Begins.
3. Once your asset has been repaired, we then send a visual of the finished product and confirmation it has been shipped

AFTER, a report of repairs done to the asset is sent so that you can be certain of the work performed. This keeps us accountable for the workmanship done to your asset.

Our core focus is to strengthen American industry and our touchpoint repair service allows us to do that by taking the worry off of your shoulders so that you can focus on improving your business as a whole!

Neenah

(920) 886-8200

New Berlin

(262) 782-2400



Eau Claire

(715) 874-4260

www.kurz.com

PROVIDING OVER 100 YEARS OF SERVICE